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SAMEDAY DELIVERIES, OVERNIGHT DELIVERIES, INTERNATIONAL DELIVERIES and SPECIAL DELIVERY SERVICES

For over 25 years Acars Express Despatch has provided the business community with a variety of transport solutions. Throughout this time we have developed our business to the point that we are able to offer our Customers a full range of services, which will accommodate any Company's requirement.

Our Company specialises in the distribution of freight and can offer a full range of delivery services which includes Sameday, Overnight, International and Special Delivery services. Within each of these departments there are different levels of services, allowing our Customers to control their deliveries in terms of both cost and convenience.



Our Company aims to provide its Customers with reliable and cost effective methods of distribution regardless of which services you decide to use. Our services range from local deliveries throughout the United Kingdom to worldwide logistics and all our services are competitively priced.

The range of goods we carry can vary from a small parcel through to large satellite navigation equipment and generally revolves around time critical deliveries. Obviously with such diversity in the nature of the goods we deliver, we need to provide a range of vehicles that caters for the wide spectrum of deliveries we have. Our vehicle fleet ranges from small vans through to 7.5 ton lorries and no matter what your requirement is we will be happy to deliver it for you.

Our goods in transit policy automatically covers our Customers goods and like our services is varied according to which service is used. Different levels of insurance apply to the different services and customers can add additional cover for the more valuable goods. We also offer a full money back guarantee should our services not meet your own high standards.

ADDITIONAL SERVICES

In addition to our normal services, we can also offer a multi drop round trip service for those valuable and fragile goods. This service is used by customers who require their goods not to be left unattended and class both reliability and security as paramount to the delivery.



In order to provide this service, all deliveries are packed according to our customers instructions and the vehicles are always manned by two people and never left unattended.

We can provide contract drivers for internal mail routes, where we can delivery stationary and company related products between different locations. This can be run either day or night depending on your company's requirement. These services are run using dedicated sameday drivers, who are employed by our Company.

When its comes to transporting presentation equipment from location to location we employ the same procedure. This particular service is useful for those people who travel around the country working at different exhibitions. We will ensure that the equipment is delivered and collected at a specific time and will even pack up the equipment and return it to the customer or retain it in our storage facilities until it is required again.

If you require any additional information or you have a special requirement that you wish to discuss, please do not hesitate to contact us. We look forward to hearing from you shortly.

We look forward to hearing from you
in the future.

FROZEN DELIVERY SERVICES

As an additional service to our premium sameday service, we can offer our customers a frozen or chilled delivery service. This service is based around a rapid response service for any items, which are required to be kept at a controlled temperature. The service is suitable for samples or small packages, although we can provide the facilities for pallet size items, if required. This service is an immediate service based upon speed, urgency and reliability and is the perfect answer to all those customers who have a frozen or chilled requirement at short notice. The containers we use can be locked and sealed to provide total security for samples and we can supply leak proof containers for those items which need to be totally secure. For more information on these services or packaging, please call your nearest office.

SPECIAL SERVICES

Our special services department caters for those customers who require out of the ordinary services. This can include Storage, Pick, Pack and despatch, exhibition work or extremely fragile deliveries, such as secure units or medical equipment.

We also act as a main service interface point for a number of companies, who have the need to provide a service to engineers in the field. Normally items are delivered overnight to our warehouse where they are scanned and stocked ready for the engineers to collect the following morning. We also offer a returns system, which is a reversal of the above. To enable our clients to limit the engineer's downtime, we also hold a stock of replacement parts ready for their engineers to use. This helps our clients and the engineers to meet their own deadlines with regards to service contracts and downtime.

In order to achieve a good stock control and rotation of the customer's products, we operate data stock control programs which are linked by high speed data transfer links directly back to the client. This enables our client to replenish stocks and ensure that service targets are met by their engineers.

PREMIUM SAMEDAY SERVICES

Our sameday delivery service is second to none in providing its customers with an immediate response for deliveries anywhere in the United Kingdom and Europe. From our central control office we will despatch our nearest courier, who once collected will deliver your goods directly to their destination and in the shortest possible time. This will be achieved by using dedicated drivers and vehicles equipped with the latest satellite navigation equipment.



Amongst the many benefits of using our Sameday service are:

- 1) Guaranteed 100% Sameday delivery.
- 2) Dedicated delivery drivers.
- 3) Always a prompt and reliable service.
- 4) All goods delivered by employed drivers.
- 5) Free goods-in-transit insurance cover up to a value of £10,000.00 against loss or damage.
- 6) Wide range of vehicles available to suit all needs.
- 7) Knowledgeable staff with an understanding of your requirements.
- 8) Early or late deliveries not a problem, we work around your requirements.
- 9) Full backup service in case of a breakdown or accident.
- 10) Signatures for deliveries on request or with invoice.

For over 20 years we have been providing this service to our customers and have seen our customer base increase due to the reliance they place on this particular service.

If your delivery has simply got to be there,
this is the service for you.

OVERNIGHT SERVICES



Our overnight service runs alongside our sameday and special services and offers our customers a comprehensive range of deliveries based upon a nextday service. We are part of a nationwide delivery network spread across the UK and are responsible for all parcels, within our own area.

Our central hub is situated in the heart of the midlands and is a central location to enable our network to offer a nextday service to all but the remotest areas of the country. While this hub type operation is limited in the personal approach, it does allow us to offer a very cost effective way of moving those not so urgent deliveries around the country.

Amongst the many benefits of using our Overnight services are:

- 1) A variety of service levels ranging from 0900am, 1030am, 1200am through to Nextday deliveries.
- 2) Later collection times from our customers in the evenings.
- 3) Computer software to enable you to track your goods which also incorporates a retrieval for pod information.
- 4) Barcode scanning of all parcels with full track and trace facilities for customer use
- 5) Third party collections throughout the UK coming back to you.
- 6) We supply free stationery datapacks for customer's use with this service.
- 7) Segregation of security freight for your valuable consignments.

Under these services we are also able to offer a remote collection service, allowing our customers to have collections done on their behalf and returned to the customer or a third party location.

Our Overnight delivery services are ideal for those not so urgent deliveries.

INTERNATIONAL SERVICES

For our international services, we have many contacts around the world, which assist us in meeting our customer's needs. We will use only the best agents who have a proven ability to handle such deliveries and who are based at a realistic distance from the delivery area. This means that although we may use several different agents, our customers will benefit by us, using the best agents within any given country.



road, sea, or air services depending on the urgency of the delivery.



All major European cities are covered by a nextday service, with most other destinations being covered within a two day period. Various levels of service are offered depending on the urgency of the goods. We can offer our customers



We can also provide our customers with various timed delivery options to all major European cities, which range from 0800am through to nextday and have the ability to provide the same service to major US cities should you have a requirement.

Our large Sameday fleet is equally at home taking dedicated freight to any part of European community in the shortest possible time and at short notice.